

3rd Virtual National Town Hall On Mass Violence



July 14, 2022

RESPONSE

3RD NATIONAL TOWN HALL ON MASS VIOLENCE

Sponsored by the
National Mass Violence Victimization Resource Center

with support from
U.S. Department of Justice, Office for Victims of Crime

Housekeeping Announcements

- * This National Town Hall will *not* be recorded, so this slide deck will *not* be available following the presentation.
- * The many resources that you will see in the “chat” function *will be summarized and made available at www.nmvvrc.org*.
- * Thanks to many of you who sent questions for our presenters in advance – we will save time at the end to answer as many as possible.



Learning Objectives

- * Identify the role, resources and limitations of the Federal Bureau of Investigation and other government agencies in response to MVIs.
- * Describe how to create an initial Response Center and Family Assistance Center.
- * Identify effective strategies to assess and address the needs of mass violence victims and survivors; and strategies to assess and strengthen a community's capacity to meet survivors' needs, as well as the needs of community members.
- * Describe components of an early intervention approach, Psychological First Aid.

National Town Hall Presenters

Eugenia Pedley, Senior Program Manager

USDOJ Office for Victims of Crime

Staci A. Beers, DSW, LSW

Victim Services Coordinator, Terrorism and Special Jurisdiction Unit, FBI Victim Services Division (VSD)

Kristen Lybert

FBI VSD Executive Staff, Victim Services Response Team Coordinator

Ryan Logan

American Red Cross, Regional Disaster Officer, Disaster Cycle Services

Alyssa Rheingold, Ph.D., Director

NMVVRC Preparedness, Response & Recovery Division

Aurelia Sands Belle (National Town Hall moderator)

NMVVRC Research Instructor

Welcoming Remarks

*Eugenia Pedley, Senior Program Manager
USDOJ Office for Victims of Crime*



Staci A. Beers, DSW, LSW
Victim Services Coordinator, Terrorism and Special Jurisdiction Unit,
FBI Victim Services Division (VSD)

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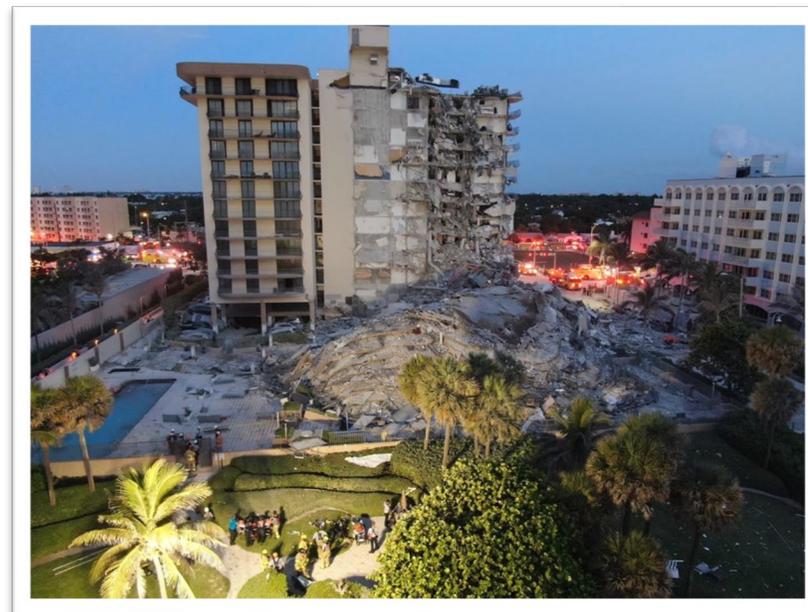
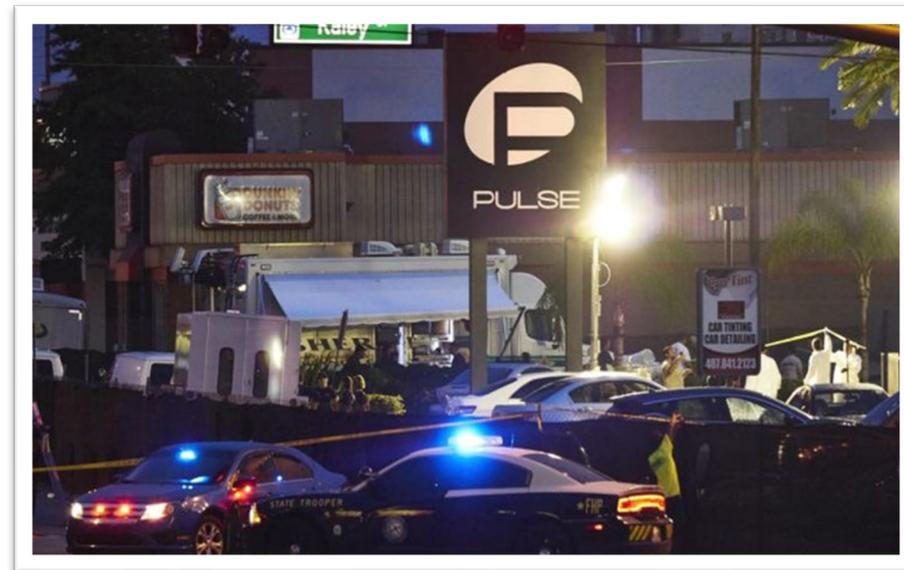


Ryan Logan
American Red Cross
Regional Disaster Officer, Disaster Cycle Services



Role of Red Cross in Mass Casualty Events

July 2022



Mass Casualty Incident Response

What are mass casualty incidents?

- Any incident in which resources of the jurisdiction, such as personnel and equipment, are overwhelmed by the number and severity of casualties.
- Any event defined by the government or jurisdictional authority as a mass casualty incident will trigger the use of this doctrine.



Since June 2015

- * Emmanuel AME Church, Charleston SC – June 2015
- * San Bernardino, CA – December 2015
- * Pulse – Orlando, FL – June 2016
- * Fort Lauderdale Airport – January 2017
- * Route 91 Harvest Festival – Las Vegas, NV – October 2017
- * First Baptist Church – Sutherland Springs, TX – November 2017
- * Marshall County High School – Benton, KY – January 2018
- * Stoneman Douglas High School – Parkland, FL – February 2018
- * El Paso – August 2019
- * Dayton – August 2019
- * Surfside Building Collapse – June 2021

Role of Red Cross in Mass Casualty Incident

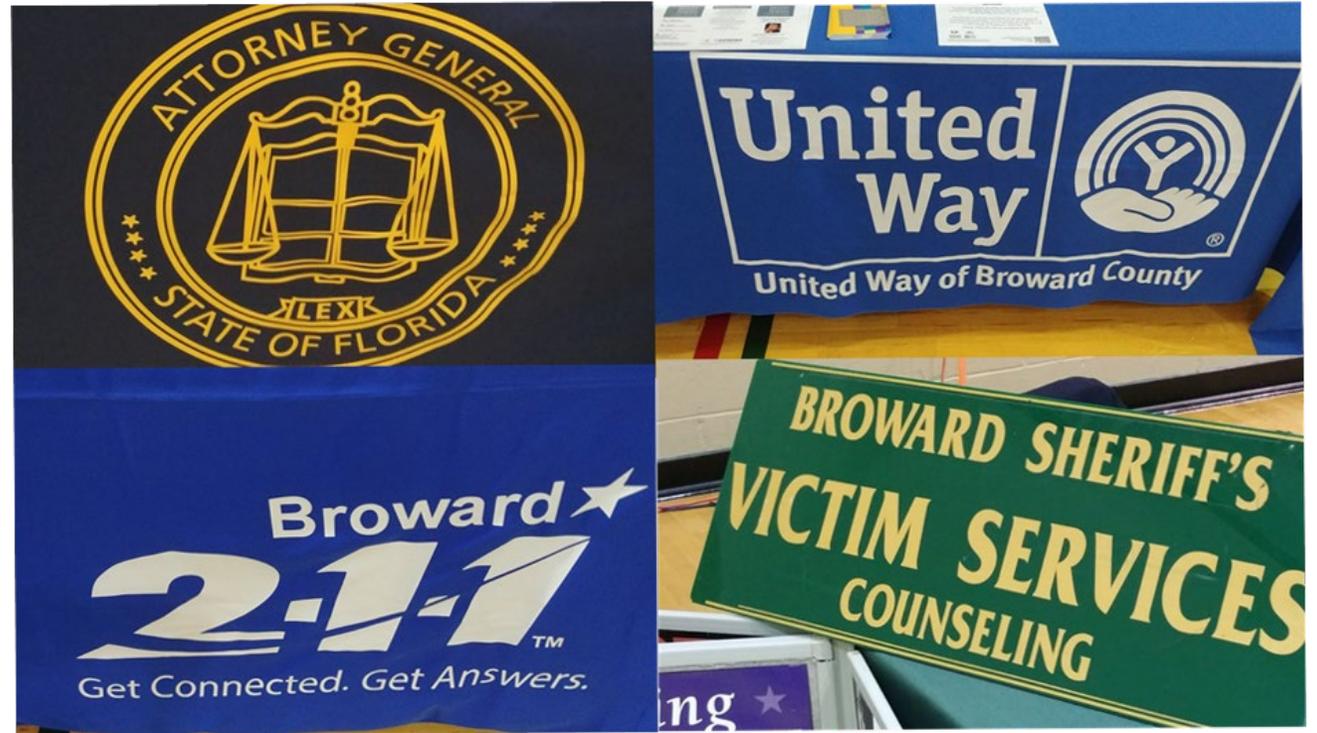
- * Canteening
- * Community Conveners
- * Family Assistance Center Leadership
- * Emotional Support
 - * Disaster Mental Health
 - * Disaster Spiritual Care
- * Community Resiliency Training
- * Long Term Recovery Planning
- * Other Community Gaps



Partnerships

These events are truly a whole community response

- * FBI OVA
- * State Attorney General
- * Elected Official
- * Travel/Hotel Industry
- * Community Resources



Long Term Support

- * Providing ongoing community and partner agency training on Coping Skills and Psychological First Aid
- * Continue to work with the City and County on long term assistance to those impacted
- * Capitalize on many of the relationships either developed or enhanced by this incident and develop strategies for further engagement and collaboration

Lessons Learned

- * Communities need to develop mass casualty plans
- * Volunteer base needs to be diverse
- * Closer coordination with health care providers
- * Educate partners on the role we can play in reunification
- * FOIA and “Sunshine Laws”
- * Releases of confidentiality, keep separate database from law enforcement (FBI)
- * Communities need to identify fiscal agents for donations



Contact Information:

Ryan Logan

Regional Disaster Officer

American Red Cross South Florida Region

ryan.logan@redcross.org

404-710-7855

*Alyssa Rheingold, Ph.D., Director
NMVVRC Preparedness, Response & Recovery Division*



Planning *Prior* to Response

A comprehensive, coordinated & survivor-centered response involves
PLANNING!

Victim service and mental/behavioral health professionals must be involved in
all aspects of planning and readiness.

National Town Hall #2, Mass Violence Readiness Slide Deck

* <https://www.nmvvrc.org/media/nvsgnm0n/national-town-hall-2-readiness-slides.pdf>

National Town Hall #2, Additional Resources

* <https://www.nmvvrc.org/media/xzpfldhl/nth2-resourcelinks.pdf>

Core Response Operations

- * The **Joint Operations Center (JOC)** coordinates the initial response among a wide range of Federal, state, regional, Tribal and local agencies.
- * The **Joint Information Center (JIC)** centralizes and coordinates the release of reliable, trustworthy information to the media and to the public (including mass violence victims and survivors).

It is helpful to have a *Victim Services Professional or designated liaison* in both the JOC and the JIC.

The News Media

- * The *privacy* of mass violence victims & survivors is *paramount!*
- * A “news media zone” should be established *away* from the initial Response Center and Family Assistance Center.
- * Victim service professionals can help survivors understand:
 - * The role of the news media in mass violence coverage, and its immediacy.
 - * Suggested guidelines to help them consider and plan for media interviews (if they so choose).
 - * The role and support that victim service professionals can provide in media relations.

Social Media

- * MVI-specific hashtags (#s) are often instantly created.
- * Hashtags for *reliable sources of timely information* are also quickly provided, i.e., FBI, local law enforcement, Mayor's office, Governor's office.
- * Mass violence victims and survivors should be warned about and prepared for what is often an abundance of erroneous information, rumors, and often traumatic citations of "false flags."

For both traditional news media & social media, survivors and those who assist them *must rely on information provided by the Joint Information Center.*

Quick Tips

- * Hotel rooms may fill up quickly with news media professionals, so it's helpful to plan ahead, and coordinate with a travel agency for booking rooms.
- * Transportation for victims, survivors and others who are impacted is often an important component of response, and requires *advance planning* with:
 - * Local public transportation (subways, busses, etc.)
 - * Ride-share and taxi companies
 - * Airlines

NMVVRC Principal Partners Are *Your* Important Partners in Your Community

* American Hospital Association



* National Governors Association



* U.S. Conference of Mayors



* **Hospitals and health care systems**

- * Coordination of patient tracking and providing information to families
- * Medical services and coordination with Coroner for death notifications
- * AHA Hospitals Against Violence/Mass Violence Link: <https://www.aha.org/2020-06-05-supporting-victims-and-communities-mass-violence-incidents>

* **Governors**

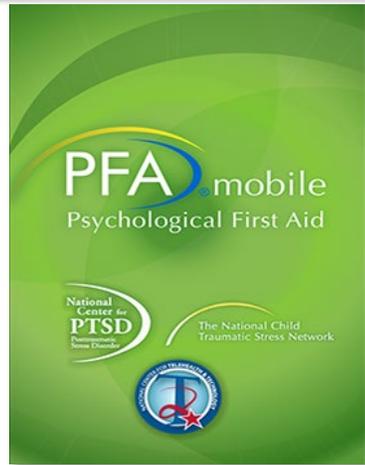
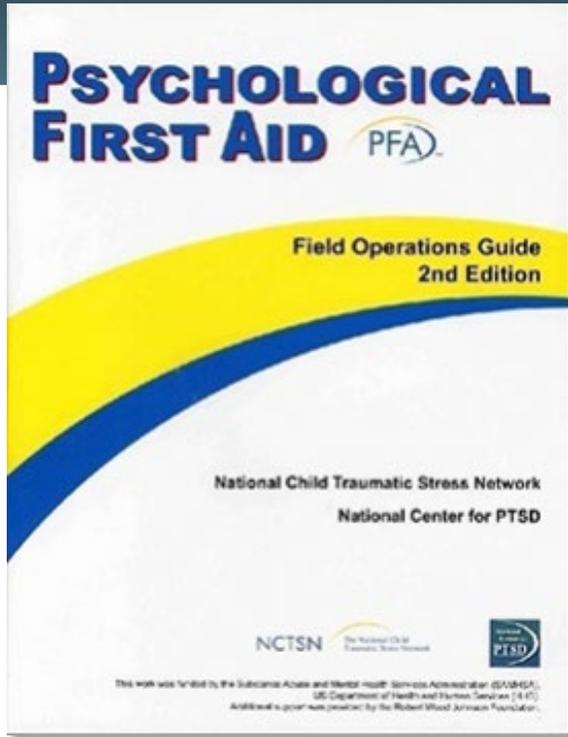
- * Issue “disaster declaration” to expedite a wide range of resources for response
- * Often, statewide emergency response plan is *immediately enacted*.

* **Mayors**

- * Often the “public spokesperson” for the community
- * Take the lead in providing compassionate care to and communications about mass violence survivors and their loved ones.
- * United on Guns/USCM Mass Shooting Protocol and Mass Shooting Playbook link: <https://unitedonguns.org/protocol/>

Crime Victim Compensation: Quick Tips

- * Advance clarification about who would qualify as a mass violence “victim” in accordance with state law and agency policy
- * Mass violence-specific compensation applications are available in paper format at the Response Center and FAC, and also available online
- * Compensation agencies are included in any Memoranda of Understanding (MOUs) created for effective, coordinated response.
- * Compensation agencies are involved in advance planning and training, training, training!



<p>CORE ACTIONS</p> <p><i>Contact & Engagement</i></p>  <p><i>Safety & Comfort</i></p> 	<p>REMEMBER:</p> <ul style="list-style-type: none"> Work within a team. Protect survivors from harm. Be calm and compassionate. Listen and be flexible. Respect culture and diversity. Give clear and reliable information. Know local available resources. Help survivors help themselves. Know your limits. Take care of yourself. <p>NCTSN The National Child Traumatic Stress Network</p> <p><i>PFA Mobile™ can be downloaded on mobile Apple and Android devices.</i></p> <p><i>This project was also funded by SAMHSA, US Dept. of Health and Human Services. Illustrations by Dr. Bob Seaver.</i></p>	<p>PSYCHOLOGICAL FIRST AID</p> <p><i>Are you ready to respond?</i></p> <p>GET PREPARED GET FOCUSED GET INTERACTIVE</p> <p>GET PFA</p>  <p>www.NCTSN.org learn.nctsn.org</p>
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<p>CORE ACTIONS</p>  <p><i>Stabilization</i></p>	<p>CORE ACTIONS</p>  <p><i>Practical Assistance</i></p>	<p>CORE ACTIONS</p> <p>COPING</p>  <p><i>Information on Coping</i></p>
 <p><i>Information Gathering</i></p>	 <p><i>Connection with Social Supports</i></p>	 <p><i>Linkage with Collaborative Services</i></p>

www.nctsn.org



Psychological First Aid (PFA)

- * Evidence-informed approach for assisting in the immediate aftermath of traumas and to foster short and long-term adaptive functioning.
- * Delivered in first 24-72 hours
- * Manual available in four languages (English, Spanish, Japanese and Chinese); Available in a six-hour interactive course.



Psychological First Aid for Victims of Crime Core Actions

1	Contact and Engagement
2	Safety and Comfort
3	Stabilization
4	Information Gathering
5	Practical Assistance
6	Connection with Social Supports
7	Information on Coping
8	Linkage with Collaborative Services

NMVVRC Key Response Activities

- * Immediate creation of a curated Resource Page specific to the MVI
- * Resource Page outreach to the news media, social media, our Principal Partners and internal NMVVRC Forums
- * Consultations upon request

NMVVRC
Readiness · Response · Resilience

May 25, 2022

RESOURCE PAGE FOR UVALDE, TX

Mass violence that occurs on school grounds or that involve child victims is devastating for families, friends, communities and our entire Nation. Following the tragic deaths of 19 children and two adults and physical injuries to many others in Uvalde, TX, on May 24, 2022, the National Mass Violence Victimization Resource Center offers the resources below that may provide guidance for the community in the coming days and months.

Resources for Educators

- Self-Care Strategies for Teachers & Providers, via NCTSN | Read [here](#)
- Helping Youth After Community Trauma: Tips for Educators, via NCTSN | Read [here](#) in English | Read [here](#) in Spanish
- Supporting Children After Mass Violence Events: A Compendium of Resources for Educators | Read [here](#)
- Psychological Impact of the Recent Shooting (for teachers and parents), via NCTSN | Read [here](#)

Resources for Parents, Caregivers and Teens

- Assisting Parents/Caregivers in Coping with Collective Traumas, via NCTSN | Read [here](#)
- Parent Guidelines for Helping Youth After the Recent Mass Shooting, via NCTSN | Read [here](#) in English | Read [here](#) in Spanish
- Helping Teens with Traumatic Grief – Tips for Caregivers, via NCTSN | Read [here](#)
- Tips for Talking with and Helping Children and Youth Cope After a Disaster or Traumatic Event: A Guide for Parents, Teachers and Caregivers, via SAMHSA | Read [here](#)
- For Teens: Coping After Mass Violence, via NCTSN | Read [here](#) in English | Read [here](#) in Spanish

Resources for Coping and Managing Distress

- The NMVVRC self-help app, Transcend NMVC, is available on both [Apple](#) and [Android](#) mobile phones
- Trauma Cues Related to Mass Violence Incidents | Read [here](#)
- Twelve Self-Help Tips for Coping in the Aftermath of Mass Violence Incidents | Read [here](#)
- Tips For Survivors: Coping With Grief After A Disaster Or Traumatic Event, via SAMHSA | Read [here](#)

Resources for Community and Civic Leaders

- Managing Distress: Grounding Tips for Crime Victims, Survivors and Family Members of Mass Violence Incidents | Read [here](#)
- Mindfulness and Meditation to Support Resilience After Mass Violence | Read [here](#)
- Trauma-Informed Mindfulness and Meditation | Read [here](#)
- Mass Violence Resources with Child and Family Focus, via NCTSN | Read [here](#) in English | Read [here](#) in Spanish

Resources for Community and Civic Leaders

- Timeline of Activities to Promote Mental Health Recovery: Recommendations Before, During & Following a Mass Violence Incident | Read [here](#)
- Tips for Community Leaders: Managing Donations | Read [here](#)
- Tips for Community Leaders: Managing Volunteers | Read [here](#)

Crime Victim Compensation

- Texas Crime Victims' Compensation Program, Office of the Attorney General | Click [here](#)

The NMVVRC

- The National Mass Violence Victimization Resource Center is at the Medical University of South Carolina, Department of Psychiatry & Behavioral Sciences, and receives funding from the U.S. Department of Justice, Office for Victims of Crime. | Click [here](#)

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USDOJ Anti-Terrorism and Emergency Assistance Program (AEAP)

AEAP grants are by invitation only and potential grantees may be invited to submit an application only after consultation with OVC.

- * Crisis response grants
- * Consequence management grants
- * Criminal justice support grants
- * Crime victim compensation grants
- * Training and technical assistance

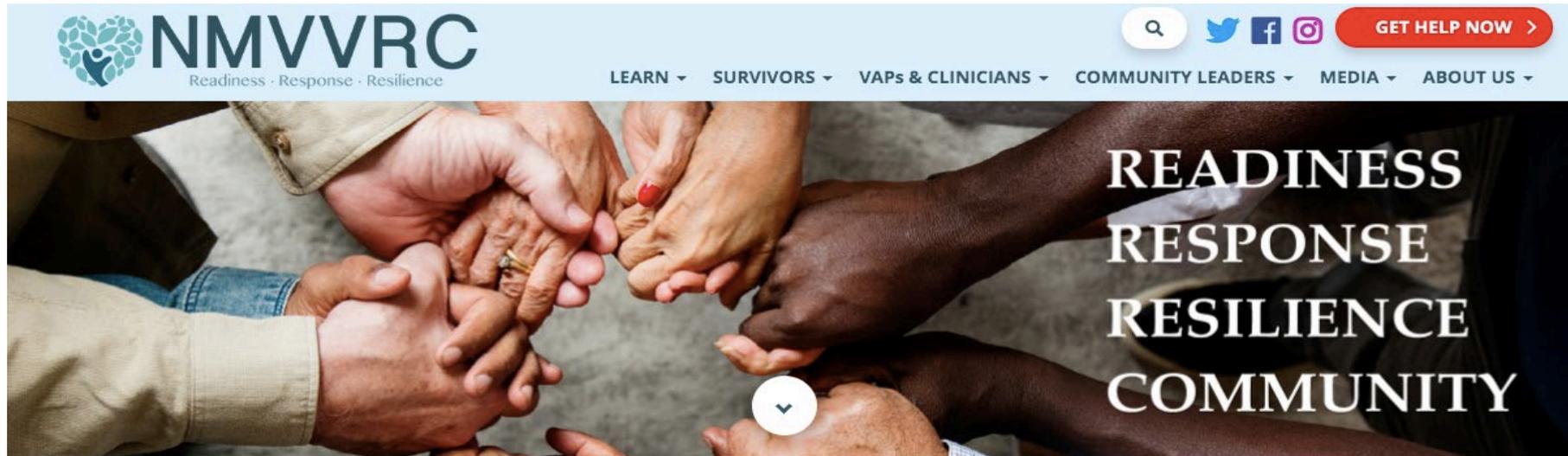
<https://ovc.ojp.gov/program/antiterrorism-and-emergency-assistance-program-aeap/overview>

Office for Victims of Crime Mass Violence & Terrorism Toolkit

The screenshot shows the homepage of the Office for Victims of Crime's Mass Violence & Terrorism Toolkit. The header includes the Office of Justice Programs logo, the OVC logo, and navigation links for 'Recursos en Español', 'FAQs', and a 'Site Search' box. The main heading is 'Helping Victims of Mass Violence & Terrorism' with the subtitle 'PLANNING, RESPONSE, RECOVERY, AND RESOURCES'. Below this are four tabs: 'MESSAGE FROM THE DIRECTOR', 'ABOUT THE TOOLKIT', 'PARTNERSHIPS & PLANNING', 'RESPONSE', 'RECOVERY', and 'TOOLS'. A featured article titled 'August 2015 • NCJ 248647' is displayed, with links for 'Home', 'Text Size', 'Print', and 'Send'. A 'RELATED RESOURCES' section lists several documents, including 'A Victim Assistance Guide to Planning and Responding to Critical Incidents' and 'Toolkit for Response for Advocates in Colorado'. A 'FEATURED TOOLS' section highlights four checklists: 'PARTNERSHIPS & PLANNING CHECKLIST', 'ACTIVITIES AT A GLANCE', 'RESPONSE CHECKLIST', and 'RECOVERY CHECKLIST', each with 'WORD' and 'PDF' download options. The main text area contains introductory paragraphs about the toolkit's purpose and contact information for the OVC Training and Technical Assistance Center.

www.ovc.gov/pubs/mvt-toolkit/index.html

NMVVRC.ORG



We serve as the source for best evidence to achieve a social understanding of mass violence upon which civic leaders, mental health professionals, journalists, policy makers, and victim assistance professionals can rely. Our vision is to provide communities access to evidence-based information and resources needed to effectively prepare for and respond to mass violence incidents.

www.nmvvrc.org
Facebook/Instagram/Twitter: @NMVVRC

Upcoming Relevant Conferences

National Organization for Victim Assistance (NOVA) 48th Annual Training Event, Aug. 1-4, 2022, Denver, CO

<https://www.trynova.org/nova48/>

National Center for Victims of Crime (NCVC) National Training Institute, Oct. 6-8, 2022, St. Louis, MO

<https://victimsofcrime.org/national-training-institute/>

Leave No Victim Behind, Oct. 25-27, 2022, San Marcos, TX

<https://leavenovictimbehind.org/>

To Request a Consultation or Technical Assistance:



info@nmvvrc.org

Questions from the Field

Thank you for submitting questions in advance to our presenters!



Next National Town Hall

2022 OCTOBER						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Topic:

“Recovery and Resilience”

Date:

To be Announced Soon.....



Office for Victims of Crime
OVC

www.ovc.gov



https://www.fbi.gov/stats-services/victim_assistance/



American Red Cross

<https://www.redcross.org/>



www.nmvvrc.org

