





After a Mass Violence Incident: Helpful Websites and Social Media Accounts

Social media plays a vital role in the dissemination of information following a MVI. While the federal, national and state resources may vary depending upon the type and scope of the MVI, the main agencies, organizations and how they provide and receive critical information via their websites and social media are documented below.

Federal Bureau of Investigation:

The FBI Victim Services Division provides assistance and support to MVI survivors and first responders, both on-site and through support offered by its Victim Services Specialists nationwide.

FBI Websites and Social Media Links

FBI Website		https://www.fbi.gov
Twitter Site & Handle		@FBI
Facebook Page		https://www.facebook.com/FBI
FBI Victim Services Division Website		https://www.fbi.gov/how-we-can-help-you/victim-services/seeking-victim-information
FBI Tipline	(800) CALL-FBI	(800) 225-5324



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National Transportation Safety Board

The NTSB is an independent federal agency charged with investigating and determining the probable cause of all civil aviation accidents in the United States and selected accidents in rail, highway, marine and pipeline operations.

The NTSB's Transportation Disaster Assistance Division (TDA) coordinates the resources of federal, state, and local agencies, transportation operators and the American Red Cross, in order to meet the needs of family members and survivors. TDA also serves as the primary resource for investigative information for family members and survivors. The TDA website offers information, resources and referrals for survivors and their families.

NTSB Website and Social Media Links

NTSB TDA Website		https://www.nts.gov/tda/Pages/default.aspx
Twitter Site & Handle		@NTSB
Facebook Page		https://www.facebook.com/NTSBgov/
Toll-Free Phone Number & Email Address	(800) 683-9369	assistance@ntsb.gov



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U.S. Department of Justice Office for Victims of Crime

When an MVI occurs, the OVC website provides helpful information on a designated web page to victim assistance professionals, victims/survivors and first responders about resources that can help them recover physically, emotionally and financially.

OVC also administers the U.S. Department of Justice Anti-terrorism and Emergency Assistance Program (AEAP) to support jurisdictions that have experienced incidents of terrorism or mass violence through the provision of grants for crisis response, consequence management, criminal justice support, and training and technical assistance. The AEAP website provides information about its solicitation process and FAQs about applying for AEAP support.

OVC Website and Social Media Links

OVC Website		https://ovc.ojp.gov
Twitter Site & Handle		@NTSB
Facebook Page		https://www.facebook.com/OJPOVC/
OVC "Help in Your State" Site		https://ovc.ojp.gov/help-for-victims/help-in-your-state
AEAP Website		https://www.ovc.gov/AEAP/



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International Terrorism Victim Expense Reimbursement Program

The International Terrorism Victim Expense Reimbursement Program (ITVERP), supported by the Office for Victims of Crime, provides assistance to victims and survivors who are killed or injured by terrorist attacks outside of the United States. The ITVERP website offers a video, fact sheet, forms and a checklist relevant to ITVERP services.

Website: <https://www.ovc.gov/itverp/>

State Crime Victim Compensation Programs

- ⇒ Victim Compensation Programs offer financial support as a “payer of last resort” to eligible victims of violent crimes (including MVIs) who report the crime and cooperate with law enforcement.
- ⇒ Victim compensation programs often create special pages on their websites to provide information and assistance specific to MVI victims, and develop claims forms and processes that are streamlined for MVI victims and survivors.
- ⇒ A directory of state Victim Compensation Programs is available from the National Association of Crime Victim Compensation Boards at <https://nacvcb.org/state-information/>.



Scan for direct link to tip sheet